



## Welcome to Anthem Blue Cross and Blue Shield!

Dear Oldcastle Member,

Welcome! Thanks for becoming a member of Anthem Blue Cross and Blue Shield (Anthem), one of the most recognized names in health care providing coverage to 35 million Americans.

As you begin the year with new health care benefits, it's a great time to familiarize yourself with your benefit options and set up some healthy goals for the new year! We'd like to provide you with some helpful information and tools to help you start things out right.

Take advantage of the expertise of your dedicated Member Services representatives! They are very familiar with Oldcastle's benefits and are happy to answer your questions or help you find a provider. Please call them at 866-309-4315 Monday to Friday from 8:00 am – 8:00 pm EST. You may need to provide them with the following information: **Group Name: Oldcastle Materials;**  
**Group Number: 003330028.**

Do you need transitional assistance? You and your dependents can call Member Services at 866-309-4315 if you are in active treatment for one of the following:

- Acute or chronic condition
- Pregnancy
- Terminal illness
- Behavioral health episode or treatment for certain diagnoses
- Scheduled for surgery or procedure authorized and scheduled within 180 days of January 1, 2010 and will no longer have access to their current plan and/or treating provider.

When you visit your health care provider on or after January 1, 2010, you'll need to present your new identification card.

**Additional contact information:**

Member Services: 866-309-4315

24-Hour NurseLine: 800-337-4770

Coverage While Traveling: 800-810-2583

Pre-Certification: 866-776-4793

Again, thank you for giving us the opportunity to serve the health care benefit needs of you and your family.

Anthem Blue Cross and Blue Shield

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